Electronic Funds Transfer (EFT) Form - Helpful Hints

For EFT or ACH setup or update requests, one of the following three options is required to be attached with the completed and signed EFT/ACH Request form, and ensure that the supplier/payee name matches the bank account name.

- 1. Attach a physical voided cheque to the EFT/ACH Request form. The account name on the cheque must show the name printed by the bank and must not be altered in any form.
- 2. Download a void cheque from your bank's online banking portal, have it stamped by your financial institution, and attach it to the EFT/ACH Request form.
- Complete the banking details in the EFT/ACH Request form and have it stamped by your financial institution. Other supporting documents for banking information, such as a bank letter, direct deposit information form, or e-cheque are also accepted if they are stamped by your financial institution.

Click here for a copy of the EFT.